

Quality Policy

The Shannon Group (the 'Organisation') aims to provide defect free products to its customers on time and within budget.

The Organisation operates a Quality Management System that addresses the delivery of services in the following fields, with no exclusions: -

Groundworks & Demolition	Structural Concreting
Rail Infrastructure / Track Renewals	Haulage and Logistics
Sewer and Drainage	Off-Site Logistics & Warehouse Facilities
Utilities Infrastructure	24 Hour Construction Site Personnel
Bulk Excavation	Accredited Construction & Plant Training

Shannon Group management are committed to: -

1. Develop and improve the Quality Management System.
2. Continually improve the effectiveness of the Quality Management System.
3. The enhancement of customer satisfaction.
4. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
5. Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
6. Establish the Quality Policy and its objectives.
7. Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System.
8. Ensure the availability of resources.

All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Manual.

The Organisation complies with all relevant statutory and regulatory requirements and constantly monitors its quality performance and implements Continual Improvements whenever possible.

Copies of the Quality Policy are made available to all members of staff and communicated via the staff induction process. Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability. This policy will be reviewed at least annually.

Signed on behalf of the Shannon Group



Oliver O'Donovan

Managing Director

25th May 2018

Shannon Group Quality Policy 4.0 May 2018

(Review by: May 2019)

Page 1 of 1